

ROSHI PATEL

Instructional Designer

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📄 roshipatel.com

SKILLS

- Articulate 360 Suite
- Adobe Creative Cloud
- Vyond
- LMS (Canvas, Workday, CUNA)
- Procreate
- Audacity
- Camtasia

EDUCATION

🎓 **Master's Degree in
Organizational
Performance and
Workplace Learning**
Boise State University
(2022-2023)
Honors Graduate 4.0 GPA

🎓 **Bachelor of Arts in
Elementary Education**
Barrett, the Honors College
at Arizona State University
(2018-2022)
Honors Graduate 4.0 GPA
Minor: Spanish

EMPLOYMENT HISTORY

Instructional Designer at Credit Union West

August 2023 - Present

- Develop and implement comprehensive educational programs for corporate employees and member-facing branch staff.
- Manage projects from start to finish to ensure timelines are met and high-quality deliverables meet program objectives.
- Apply ADDIE and other methodology to develop content or curriculum that support the organization's mission, vision and core values.
- Conduct thorough needs assessments and performance evaluations to discover and address knowledge gaps.
- Advise leadership on learning solutions that support organization and departmental projects. Ensure alignment with business projects goals and Key Strategic Objectives (KSOs).
- Perform Level I and II evaluations for learning programs; average Level I satisfaction rating of 4.8/5.0 stars for training initiatives from 2023-2024.
- Consistently earning a 5.0/5.0 average rating from stakeholders and SMEs for satisfaction in collaboration.

Instructional Design Intern at P.F. Chang's

May 2023 - August 2023

- Developed engaging learning materials for team members, chefs, and managers to increase restaurant productivity and sales in 200+ restaurants in the US.
- Collaborated with the Learning & Development team and SME's to build storyboards, educational content, graphics, and training materials.
- Flagship project: Worked with SMEs and stakeholders to lead the creation of a gamified e-Learning course to help better emotional intelligence skills of managers.
- Assisted in the completion of six manager interview courses and six chef training courses that were nationally rolled-out.
- Updated 10 existing training materials with brand voice and refreshed content.

Instructional Designer at Sustainable Living Guide

July 2022 - January 2023

- Created and designed online sustainability e-learning to provide climate and environmental information that is globally accessible.
- Personal projects included scenario-based courses, intern onboarding, microlearning, and three sustainability courses.
- Worked with SMEs, Senior Instructional Designers, and researchers to storyboard and design online classes.
- Utilized ADDIE, action mapping, UDL, backwards design, and adult learning theories.